

Thank you for your recent online purchase.

Exchange/Return Policies

- **Personalized items may not be returned or exchanged.**
- We will be happy to exchange any new, unmonogrammed, unworn, & unwashed items within 45 days of purchase. All items must be returned with their original packaging, with tags and inserts. Please do not use the product box as a shipping container. The shipping charge for exchanges is a flat rate of \$9.95. Shipping and any price differences will be charged (or credited) to the credit card used in your initial purchase.
- If you chose to return items, your payment – minus shipping charges – will be credited back to you. All items must be returned with their original packaging, with tags and inserts. Please do not use the product box as a shipping container.

Understanding Your Invoice

To process orders quickly, we ship **In Stock** items from our warehouse in Madison, AL. If we were **Out of Stock** but the item was **Available Online**, it may be shipped directly from the manufacturer to you. We will email you separate tracking information on the item(s) shipping from manufacturers.

The qty shown in the **Ship** column will match the items included in this shipment. If the **Ship** column is **0**, then that item is still to be delivered.

Shipping Information for Exchanges

Name:

Daytime Phone:

Street Address:

City, State, & Zip Code:

Items Returning

Qty	Style #	Description	Color	Size	Reason for Return

New Items Requested

Qty	Style #	Description	Color	Size